

2.1. Management **Model 3P**

The Prosegur group management system is known as the 3P System. Said system is the source of all policies, procedures and processes, establishing internal rules and a shared language for services and processes across the entire organisation. The system supports standardisation and service provision with a focus on delivering the required quality levels, while efficiently managing resources and continually improving processes. The standards are designed so that certain elements are applied globally, irrespective of the location of the activity, but including certain characteristics that are particular to each region.

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As one of the world leaders in private security, Prosegur knows that while performing its activities it must focus on those matters of a social, environmental or financial nature that are relevant and influence decision-making for its stakeholders.

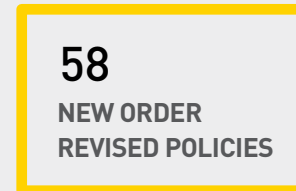
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Some of the new 3P policies in 2018

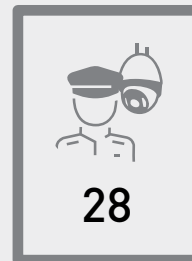
- > **Information Security:** Destruction and reuse of storage media.
- > **Quality and processes:** 3P general policy on managing risks and opportunities in Security, Alarms and Cash processes.
- > **Legal:** General policy on data protection, management protocols, and notification of security breaches, as well as supplier selection and assessment.
- > **Human Resources:** Model for logging accidents in the PROCDE tool.
- > **TI & Automation:** 3P general policy on Prosegur and Prosegur Cash IT operating and governance model.

3P Sistem in 2018

3P POLICIES



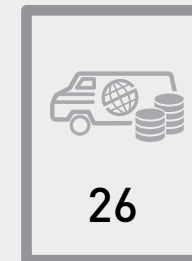
3P PROCESSES



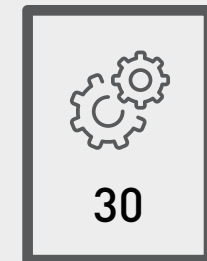
PROSEGUR
SECURITY



PROSEGUR
ALARMS



PROSEGUR
CASH



SUPPORT

KPI's Indicators

During this year, the 3P Management Model has obtained the following certifications

- > **ISO 9001** Quality Management System Certification.
- > **ISO 14001** Environmental Management System.
- > **ISO 22301** Business Continuity System.
- > **ISO 27001** Information Security System.
- > **ISO 28001** Security Management System for the Supply Chain.
- > **EN 16082** Airport Security.
- > **OHSAS 18001** – Occupational Health and Safety Management System.
- > **Aproser.**
- > **APSAD** Fire Protection Safety System.
- > **MASE** Occupational Health and Safety and Environmental Management System.
- > **NCh2728:2015** Certification based on the Chilean Quality Standard.
- > **NORSOK S-006** Certification based on the Chilean Quality Standard.
- > **NP 4413:2012** – Extinguisher Maintenance Service.

