



Prosegur

Corporate Investor Relations Policy

Investor Relations Department

2019-2020

1. Purpose

The purpose of this policy and by extension, the IR Department at Prosegur, is to promote a foundation for how Prosegur relates and communicates to external stakeholders.

Based on a clear two-way communication and collaboration, transparency, equal treatment and active listening, we hope to take all genuine interests of analysts, investors and minority shareholders into consideration, permitting the IR Department to thoroughly share information regarding the Group's activities and businesses, therefore creating authentic relationships on a continuous basis.

Prosegur stands for an open and active communication with capital markets and its participants in order to achieve a fair and appropriate evaluation of the company

Mission

To always communicate with transparency and integrity. We aim to be a best in class resource for Prosegur's investors and analysts and to be strategic partners for management.

Vision

A target-oriented and transparent information policy regarding key financial figures as well as the corporate strategy contributes to increasing the insight of the company. The continuous education of external stakeholders about the business model and its major value drivers and sensitivities plays a crucial role in deepening the understanding of the company.

2. Values

Principles of Prosegur's IR policy

Reports Frequency

- ☉ The Prosegur financial year-end is 31 December.
- ☉ Interim management statements will be made during the first and second halves of the year - In line with the EU's transparency directive, these statements will be published in a period between 10 weeks after the start and 6 weeks before the end of the relevant 6 month period.
- ☉ In line with the CNMV's Listing Rules, preliminary results, covering each financial year, will be published within three months of the year end.
- ☉ In line with the EU's Transparency Directive, interim results, covering the first 6 months of the year, will be published within 2 months of the end of the period.
- ☉ In line with Companies Act regulations, an Annual General Meeting will be held every year – shareholders will receive at least 21 calendar days' notice for this meeting.

Publication

- ☉ The company's annual report, in the company's native language (Spanish) will be completed within 90 days of the financial year-end.
- ☉ Annual Reports will appear on the corporate web site on the day of dispatch to shareholders.
- ☉ All regulatory announcements will appear on the company's website simultaneously.
- ☉ The company's annual report will demonstrate best practice.
- ☉ Share price data will always be available via the corporate website.

Information Disclosure

- ☉ The company will comply with CNMV/Madrid Stock disclosure requirements.
- ☉ The company will ensure that all investors have access to the same level of

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–Excellence –Leadership –Team Work– Brand– Integrity**

information.

- ☉ Financial aspects of the business will not be discussed during the company's closed periods and investor meetings/calls of any kind will be discouraged.

Access to Company Representatives

- 🌐 Investors / Analysts can discuss business issues with the following individuals:
 - Chief Executive Officer
 - Chief Financial Officer
 - Director of Finance
 - Director of Investor Relations
 - Divisional & Regional Management (*with prior notice*)
- 🌐 As a general rule, all meetings with investors will be conducted and addressed through IR.
- 🌐 Sell-side conferences and events will normally be attended by the Director of Investor Relations.
- 🌐 In the benefit of efficiencies and quality of the messages addressed, CEO and CFO do not participate in sell-side conferences.
- 🌐 The CEO will aim to attend yearly meetings with the top 10 shareholders on direct meetings and dedicated investors roadshows
- 🌐 All investor / analyst contact will be added to the company's investor database

Relation with Media

- 🌐 All media enquiries will be passed on to the company's press office in the first instance.
- 🌐 The company will not comment on market or press speculation.
- 🌐 The company will not make derogatory comments on competitors.

3. IR Department Communication Channels

In order to publish financial information and cover as wide an audience as possible with no geographical limitations, Prosegur presents the following channels of communication:

Quarterly Results Presentation & Webcast

The webcast, its replay and related documents corresponding to each quarterly results presentation are accessible from Prosegur's corporate website and available until the following quarter.

Corporate website

Through the "*Shareholders and Investors*" section of the Prosegur website (http://www.prosegur.com/accionistas_inversores), various tools are available to the investment community that facilitate following the evolution of the share and event updates:

- Main magnitudes, financial and stock market information
- Corporate Governance Information
- Quarterly financial statements
- Information regarding dividends
- Latest presentations to investors and analysts
- The Investor's agenda, with the annual calendar of events scheduled with analysts and investors and dates scheduled for the publication of quarterly results
- The analysts' recommendations on Prosegur
- Information regarding the Shareholders' Meeting
- Annual report, in PDF format, for easy use

Shareholders' Inbox and Telephone

In order to answer questions, provide additional information to that in our Annual Report and corporate website and provide a channel for personal contact with its shareholders, analysts, ratings agencies and others in the financial community, Prosegur offers a telephone: [+34 91 589 83 47](tel:+34915898347) and an email address: accionistas@prosegur.com.

🌐 IR newsletter

Periodically report on main news about the Company and the industry. Subscription to the distribution list can be obtained through the Shareholders' Inbox.

🌐 Annual General Shareholders' Meeting

Primarily held to allow our shareholders to vote on company issues, approve the company's board of directors, annual and consolidated accounts, certain policies, etc. This also presents the opportunity for shareholders and executives to physically interact and meet with each other.

🌐 'Prosegur Investor Relations' app

This multi-platform app is designed to provide users with Prosegur's up-to-date financial information that is quickly accessible and is readily available for download on both iOS/Apple and Android platforms.

Meeting metrics for 2019

During **2019**, Prosegur continued to develop an active communication policy in order to ensure greater transparency and information to financial markets, making numerous presentations to institutional investors and analysts, in both Spain, greater Europe and the United States.

In addition, communications have been maintained with **proxy advisors** in order to carry out an analysis of all aspects related to the Company's governance, environmental and human rights management, emphasising our commitment to open communication channels and to creating a responsible, sustainable and profitable business. The updated Analysts' Consensus comprised of **17 analysts** covering Prosegur, that is available in the "*Analyst coverage*" section of our corporate website.



234
Meetings with
Investors



61
Conference
Calls



21
Meetings with
Analysts



11
Investor
Roadshows



13
Sector-Based
Conferences



5
Site Visits



13
ESG Meetings



3
Breakfasts
with Investors